



CAREER OPPORTUNITY

Position: **Server**

Date:

Hastings Racecourse and Casino has been capturing the imagination of Vancouverites and visitors alike since 1889. Each April through October, we are Vancouver's exclusive source for live thoroughbred horseracing. We offer over 600 of the newest slot machines on our Casino Floor - complete with a spectacular entertainment lounge - as well as food and

beverage options ranging from casual to fine dining. Get your career racing with Hastings Racecourse and Casino today and find out why we're "Bred for Excitement" since 1889.

Hastings Racecourse & Casino is currently seeking qualified individuals for the position of **Server** to join our F&B department. This is a seasonal hourly part-time position starting in April; successful applicants must be available to work on live race days (Friday through Sunday), non-live race days and all stat holidays.

Position Summary: Under the general supervision of F&B Management, this position is primarily responsible for ensuring quality food and beverage service to all guests in Silks Restaurant, Furlongs and Group functions with emphasis on cleanliness, efficiency, accuracy, professionalism and courtesy at all times.

Other duties include:

- Food and beverage upselling and order taking
- Serving and clearing of food and beverage
- Use of P.O.S. system; handling of cash and credit; balancing of sales
- Restocking, cleaning and organizing all related work equipment and areas
- Ongoing practice of Serving It Right
- Providing efficient, professional service while being an effective salesperson
- Positive and professional interaction between guests, service bar, kitchen and co-workers
- Other duties as assigned

Successful candidates will demonstrate the following qualifications:

- Minimum grade 12 education or equivalent
- Serving It Right certification
- Must be willing to undergo a criminal record and credit check by the Gaming Policy and Enforcement Branch
- Minimum 2 years relevant serving experience in high volume environment
- Experience with POS systems, cash handling
- Capability of walking up and down stairs carrying trays weighing 30 pounds or more
- Excellent customer service skills, organizational skills, team player
- A passion for providing Great Experiences and Memories to our internal and external guests in the continual quest of achieving service excellence

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Pay Rate: \$12.70 per hour

